



Service Bulletin

Bulletin No: SB-0019-19-252-FS Effective Date: 09-09-2019 Type: Installation

Subject: Bootloader update for flexSCADA Q5 and flexSCADA Q5Pro

Scope

This service bulletin provides instructions for updating the boot loader for the flexSCADA Q5 and flexSCADA Q5Pro (referred to here as the Q5 line or simply Q5). The updated boot loader works with firmware V83 and beyond.

Boot Loader Update Instructions

1. Select device options on the left-hand side of the webhost page.
2. Select the yellow “Update bootloader” button located at the bottom of the page.
3. A new page will load. At the top of the page select the “Browse button” and locate the file with ‘bootloader’ in the title. With firmware V83 and later, use the encoded file.
4. Select “Okay” on the file. It should now show up next to the browse button.
5. Ensure that the “Keep existing parameters” button is selected.
6. Click the green “Start” button.
7. When prompted, select the “Continue” button.
8. The file will load automatically and a green success banner will appear at the bottom of the page.
9. Verify that the 4th option down on the device status page, Bootloader Firmware, shows V83.
10. Click “Save & apply” on the left-hand side of the webhost.
11. Reboot the device and verify all settings have stored successfully.

For additional information or assistance, please contact Mission Critical Energy at (716) 276-8465 or visit us at www.missioncriticalenergy.com.

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